



Georgia Health Care Association
Serving Georgia's Elderly Since 1953

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Dear Kathy,

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We just finished our Mid Year Convention and Trade Show and I must say that Clint Maun stole the show! He thoroughly entertained our attendees and challenged them to implement changes to improve their operations. While many of our programs are described as good, great or excellent, I don't often see fantastic on our evaluations, but that seemed to be the most popular word on their minds at the completion of each program.

They have asked for him to return again, claiming this is one repeat speaker they do not tire of. Apparently, Clint has the ability to inspire and motivate them like few others in the business.

I appreciate all of your assistance in helping us have another successful convention. Both you and Clint are a delight to work with from planning to post-presentation.

Best Regards,
Mendee

Mendee Rock
VP Membership Services

Mendee Rock
Vice President
Membership
Services

**Georgia Health Care Association
Quality Assurance through
Motivated Employees
January 24, 2008
NHA 2008 2706-2 ORM 2706**

1. Learning Objectives & content Material	1	2	3	4	5
				5	74

2. Appropriateness of topic & content to long term care.	1	2	3	4	5
				2	77

3. Extent you plan to use the knowledge/skills acquired.	1	2	3	4	5
				5	75

4. Level of Detail	1	2	3	4	5
				4	75

5. Instructor(s)'s presentational skills	1	2	3	4	5
				3	76

6. Overall Rating	1	2	3	4	5
				4	75

Quality Assurance Through Motivated Employees 2008

Comments:

- Clint Maun is a very good speaker. Held my interest. Made me think about solutions in an entertaining way.
- Really enjoyed.
- Great Presentation skills. The humor keeps our attention and helps the points he makes stay in my mind. Excellent!
- Wonderful speaker. Motivating.
- Great!
- Wonderful. Held my attention.
- Very good. Repeat speaker, but not a negative thing. Very good presentation.
- Great!
- Great speaker with great ideas!
- Awesome!
- I hope to implement the ideas
- Great!
- Absolutely great, as usual.
- Excellent! Fantastic speaker. Bring him back.
- Fantastic. Bring him EVERYTIME
- Fantastic presentation!

- Best speaker yet!
- Bring him back whenever possible. Best motivational speaker. Clint is a 10+ and his presentation is a 20+
- 5+++++
- Excellent! Get him for a longer period.
- Great! Love this man. He is interesting and he makes the hours FUN!
- Very motivational
- Great!
- Wonderful as always
- Funny! Entertaining
- Thank you.
- He is still great!
- Very good and motivational speaker
- Excellent speaker with valuable information in an interesting way.
- Welcome speaker anytime.

Georgia Health Care Association
Communication is Key
January 24, 2008
NHA 2008 2707-2 PSM 2707

1. Learning Objectives & content Material	1	2	3	4	5
				10	83

2. Appropriateness of topic & content to long term care.	1	2	3	4	5
				9	84

3. Extent you plan to use the knowledge/skills acquired.	1	2	3	4	5
				11	82

4. Level of Detail	1	2	3	4	5
				10	83

5. Instructor(s)'s presentational skills	1	2	3	4	5
				6	87

6. Overall Rating	1	2	3	4	5
				7	86

Communication is Key 2008

Comments:

- I loved the inservice. We're short staffed. ☺
- Good topic with the stories. Good, good job. Love it!
- Good job. Very funny.
- He is GREAT! I loved it!
- Great job. We need Clint Maun at the Social Services Meeting.
- I really enjoyed the education and Mr. Clint. He made it very fun in the class.
- Very funny and a good speaker makes it interesting by cracking jokes with it. I enjoyed Mr. Maun. Very good pointers on communication skills.
- Very good!! We don't call them trolls though. We call them buzzards because they circle around the bad stuff!
- Great job!! ☺
- Good program
- Thoroughly enjoyable and informative. Makes me take a look at myself.
- Very good presentation.
- Very good presenter. I enjoyed how Clint incorporated evidence in his scenarios.
- Absolutely awesome, entertaining and educational. I wish our whole team were here. The ballroom needed to be cleaned and it is cold! Do they have heat here?
- Personal no excuse policy is a great idea for our department in 2008 and forward. I am planning to develop a movement at our facility based on this.
- Clint Maun was wonderful! Would love to listen again and again!
- He is wonderful
- Wonderful speaker, very knowledgeable in communication. Very funny, not boring. Would like to see more presentations like this every year at the convention.
- Great content on great service food for thought. Speak to how to avoid poor communication barriers. Continue topics on overcoming comfort zones to move to next level of greatness.
- Clint did a great job! Great speaker!
- Excellent!
- Very entertaining
- Very good presenter.
- Very practical and very useful. Pleasant to listen to.
- Very funny and entertaining. Kept my attention.
- Very informative and self explanatory
- Very good. Holds your attention.

- Enjoyed speaker very much. He was very educated in his topics and spoke directly from personal experience.
- Very interesting. I laughed so much and I learned so much.
- Good points, lively, kept our attention. Hillarious!!
- Very good.
- Very helpful
- Wonderful job!
- Should write a book. Offered solutions for personal life as well as work related.
- Clint has the ability to keep my interest, kept the subject fun to learn.
- Very good. Good speaker. Made it a lot of fun. Very informative. Excellent!
- Fun and informative.
- Speaker was very interesting.
- Captivating, knowledgeable, humorous
- Could be an after lunch speaker. I hope material is half as good as his presentation.
- Mr. Maun should be allowed to visit every nursing home with this information.

**Georgia Health Care Association
Total Improvement
January 24, 2008
NHA 2008 2714-2 PSM 2714**

1. Learning Objectives & content Material	1	2	3	4	5
			2	5	73

2. Appropriateness of topic & content to long term care.	1	2	3	4	5
			1	5	74

3. Extent you plan to use the knowledge/skills acquired.	1	2	3	4	5
			1	6	73

4. Level of Detail	1	2	3	4	5
			2	5	73

5. Instructor(s)'s presentational skills	1	2	3	4	5
			1	4	75

6. Overall Rating	1	2	3	4	5
			1	4	75

Total Improvement 2008

Comments:

- Excellent, but the room was too cold all day.
- Excellent motivational speaker!
- Always excellent! Thank you for keeping us entertained while offering great solutions for improvement!
- Great! Would love to have him again next year.
- Excellent
- Excellent!
- Fantastic!! We could have him every year. It would be wonderful to have a huge group rather than break outs.
- Great!!
- Dynamic!! Bring him back!
- Great as usual
- One of the best speakers I have ever heard. Please have him back again next year.
- Great!
- People talking in the back make it difficult to hear. The room was cold.
- Wonderful!
- Excellent!
- Great!
- Finally an entertaining speaker!
- Excellent & fun learning process.
- Excellent
- Excellent
- Informative and entertaining
- As good as it gets
- Excellent. Please have more time for sessions with Clint Maun.
- Fantastic!
- Excellent need to have again.
- Wonderful!
- Bring him back!!
- Always a pleasure to hear his presentations! Keep him coming back.
- Great subjects. Great presentation. Great entertainment
- Excellent as always.
- The Best!
- Attended all of Mr. Maun's sessions. All 3 sessions were the same content, jokes, etc throughout the day.

- Informative, entertaining.
- Entertaining, but need more meat. Clint is an excellent and entertaining speaker, but the 2 sessions today are too similar. Also we had these same sessions at spring/summer conference. I would like to see more comparisons to other service or health industries, Disney, Ritz Carlton, Nordstroms, or hospital or exceptional SNFs, outstanding restaurants, etc.

**Georgia Health Care Association
 Communication is Key
 January 24, 2008
 NHA 2008 2707-2 PSM 2707**

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5. Instructor(s)'s presentational skills	1	2	3	4	5
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Communication is Key 2008

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